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## RSYS Accommodation Terms & Conditions

### Bookings and Stay:

- **Advance bookings:** May be made up to 6 months in advance. Bookings made more than 3 months in advance may be subject to pricing changes.
- **Associated Clubs:** Members of Associated Clubs may book on the same basis as RSYS Members, however, must provide credit card details at the time of booking.
- **Guests:** When a Member books on behalf of a guest, the initial booking must be made via the Member's account. The booking will be transferred from the Member's account to the guest upon their arrival and presentation of a credit card.
- **Long Term Stays:**
  - Available to RSYS Members only and they must be in residence for the duration of the booking.
  - A maximum of 4 guests are permitted per room unless confirmed otherwise. Additional guests will incur a per night fee.
  - Stays of over 21 consecutive nights must be approved at the time of booking by the CEO.
- **Group Bookings:** Bookings for up to 5 rooms is subject to availability and prior approval by the CEO.
- **Minimum Stays:**
  - Carabella rooms: 1 night
  - Peel Street and Elamang Avenue apartments: 2 nights.
  - Overnight or shorter-term apartment stays may be available (subject to availability).

### Peak Period Bookings:

- Bookings made for the period 15<sup>th</sup> December to 15<sup>th</sup> January (including Christmas and New Year) are restricted to RSYS Members and their guests.
- Associated Club Members not permitted to book during this period.
- Minimum stay duration rules apply during this period.

### Financial:

- **Deposit:** A deposit is required at the time of booking which will be debited to the Member's account.
- **Credit Cards:** Associated Club Members and guests of RSYS Members must provide a credit card on arrival. Debit cards and cash are not accepted.
- Only Visa & Mastercard are accepted.
- If a guest's credit card is declined, the accommodation costs will be transferred to the Member's account.



- Weekends (Fridays and Saturdays) and Peak Periods attract a surcharge of 10% and 20% respectively.
- **Access Cards and Keys:** Must be returned to Reception at time of departure or a non-return fee will be charged.
- **Cancellation Policy:**
  - Greater than 14 days = 100% refund of the deposit
  - Between 7-14 days = 50% refund of the deposit
  - Less than 7 days = 0% refund of the deposit
- **Specific Room Requests:** Every effort is made to accommodate requests. We reserve the right to move bookings to other rooms that are charged at the same rate.

#### General:

- **Parking:** Complimentary for Members. Non-Members may be subject to a daily charge.
- **Breakfast:** Breakfast is not included in the accommodation rate. Breakfast is available daily from the Careening Cove Anchorage for an additional cost.
- **Check-out:** Strictly 10:00 am. Late fees apply. (Late checkouts may be available but only with prior arrangement and subject to availability).
- **Cleaning:** A mid-weekly cleaning service is provided. Charges for additional services or cleaning apply.
- **Damages, Breakages and Losses:** Guests are responsible and liable for any breakages or damage.
- **Functions and Parties:** Prohibited and penalties may apply.
- **Loss, Damage, or Theft of Guests' Property:** The Club takes no responsibility for personal property lost or stolen from the Club premises.
- **Noise and Conduct:** Guests shall not create noise or behave in a manner which interferes with the peaceful enjoyment of other guests or Club neighbours.
- **Pets:** Pets are not permitted on the Club premises or in accommodation under any circumstances.
- **Under 18s:** Guests under 18 years must be accompanied by a parent/guardian.

#### Associated Club Member Bookings:

- A Letter of Introduction is required for each stay and must be received prior to booking.
- The maximum duration permitted for a stay is 7 days.
- A maximum of one room or apartment per Associated Club Member may be booked at any one time.

#### Amendments to Terms and Conditions:

- The RSYS reserves the right to amend these Terms and Conditions at any time. If we elect to modify these Terms and Conditions, we will post a new version on the RSYS website. Any changes are effective immediately upon posting to the website.